



Terms and Conditions for Eterna Store

Last updated September 25, 2026

These Terms apply to accounts, current digital services and subscriptions offered through eternadigitalcom.store by Eterna DigitalCom LLC, and to support for customers with previously purchased Fortucoins or related subscriptions. Fortucoins are not currently offered for new purchase through Eterna Store. A product page and checkout must show the specific item, price, seller, delivery, and use conditions before a new purchase. These Terms do not change the terms that applied to an earlier completed purchase without a lawful basis and appropriate notice.

1 Operator and support

Eterna DigitalCom LLC, a Delaware limited liability company, operates Eterna Store. In these Terms, “Eterna,” “we,” and “our” refer to Eterna DigitalCom LLC. Order and account support is available at support@eternadigitalcom.com. If a listed service is supplied by another legal entity, that provider and the seller responsible for the purchase must be identified before checkout; its separate terms may apply.

2 Products and information before purchase

Eterna Store may present digital services and, where specifically stated, subscriptions. Fortucoins are not currently available for new purchase. Before a new order is placed, the product page and checkout must agree on the exact price and currency, the service or subscription purchased, included benefits, timing and method of delivery, renewal terms if any, and any material restrictions or expiration. An item that does not clearly state these details should not be purchased; contact support for clarification.

The confirmed checkout summary and receipt document the particular order. Promotional language does not replace the actual product description. We will correct a discrepancy between the advertised and delivered service under the Refund and Cancellation Policy.

3 Existing Fortucoins purchases and account records

Fortucoins are not currently offered for new purchase through Eterna Store. Customers who previously purchased Fortucoins may continue to contact Eterna regarding their existing balance, account records, eligible uses disclosed when purchased, and any applicable support or remedies.

Fortucoins are not cash, are not transferable between users, and are not redeemable for cash. They are digital credits recorded in a customer account. A customer may request a record of purchased, used, and remaining credits through account support. Existing credits may be used only according to the terms and eligible uses disclosed for the applicable historical purchase and platform.



A change to future product offerings does not by itself erase an earlier purchased balance or waive a customer's rights. If access is lost, a balance is recorded incorrectly, or a disclosed use becomes unavailable, contact support for review under the applicable historical purchase terms and the Refund and Cancellation Policy. ~~ETERNADIGITAL.COM~~

4 Orders, payment, and delivery

A new order is completed only after the customer reviews the final terms and authorizes payment through the available checkout. Eterna will provide a receipt or transaction reference and deliver the digital service or access according to the product description. If delivery or account access fails, contact support@eternadigitalcom.com with the order reference so we can investigate and correct the issue or consider an appropriate remedy.

A payment processor may handle card data and transaction processing. Customers must not send full card numbers to Eterna by email or contact form.

5 Subscriptions and cancellation

A subscription offer must state the price, billing currency and frequency, included services or benefits, start date, renewal terms, and method of cancellation before authorization. Customers can request cancellation of future renewals by emailing support@eternadigitalcom.com from the account email and identifying the plan. An available dashboard cancellation control may also be used. Eterna will confirm the effective date and stop future recurring charges after cancellation takes effect. A reason is not required.

Benefits through a paid period and refunds for a current period are governed by the offer accepted by the customer, the Refund and Cancellation Policy, and applicable law. If a service changes or becomes unavailable, we will explain how existing subscribers are affected and provide an appropriate remedy.

6 Existing purchases and changes to products

Customers who purchased Fortucoins or related subscriptions before an offer changed may contact support for a review of their order, balance, available uses, and cancellation or refund options. Eterna will not silently substitute a materially different service or reduce an existing purchased balance. Any product or platform change that affects a paid benefit will be communicated through the account contact channel and addressed under the applicable order and Refund and Cancellation Policy.

7 Account security and permitted use

Customers are responsible for protecting their account credentials and should promptly report suspected unauthorized access. Eterna may restrict activity where reasonably necessary to investigate fraud or protect accounts, but will review the underlying transaction and will not treat a good-faith payment dispute alone as fraud. Customers must not misuse the platform or violate law or third-party rights.

8 Refunds, disputes, and applicable law

The Eterna Store Refund and Cancellation Policy explains how to request a refund, billing correction, or cancellation. A customer may exercise rights available through a payment provider or applicable law. These



Terms are governed by Delaware law, subject to mandatory customer protections that apply in the relevant jurisdiction.

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9 Updates

We may publish updated Terms for future activity with a revised date. The terms shown for a prior completed order and any mandatory rights remain relevant to that order. Contact support@eternadigitalcom.com to request assistance with a previous purchase.