



TERMS & CONDITIONS – ETERNA.STORE

Last Updated: March 2026

1. Company Information

Eterna.Store is operated by Eterna DigitalCom LLC, a Delaware Limited Liability Company.

The Company provides digital goods, platform access services, and internal-use digital credits within its proprietary ecosystem.

2. Nature of Digital Credits

Digital credits ("Forticoins") are non-monetary access units used exclusively within the Eterna ecosystem.

Forticoins:

- Are not legal tender
- Do not represent stored monetary value
- Are not redeemable for cash
- Are not transferable unless explicitly authorized

Purchase of digital credits does not constitute an investment, security, financial instrument, or gambling activity.

3. Purchases & Payments

By completing a transaction, you authorize payment through selected third-party payment providers.

All digital goods are delivered electronically.

Prices may be displayed in USD or MXN depending on the customer's location or payment settings.



4. Account Responsibility

Users are responsible for safeguarding account credentials and all activity conducted under their account.

5. Fraud Prevention & Chargebacks

The Company reserves the right to suspend accounts, reverse credits, or restrict access in cases of suspected fraud, payment disputes, or chargeback abuse.

6. Limitation of Liability

The Company shall not be liable for indirect damages, third-party payment processor failures, or technical interruptions.

Maximum liability is limited to the amount of the relevant transaction.

7. Governing Law

These Terms are governed by the laws of the State of Delaware, United States.

8. Eligibility

Users are responsible for safeguarding account credentials and all activity conducted under their account.

9. Digital Delivery

The Company reserves the right to suspend accounts, reverse credits, or restrict access in cases of suspected fraud, payment disputes, or chargeback abuse.

10. Refunds

The Company shall not be liable for indirect damages, third-party payment processor failures, or technical interruptions.

Maximum liability is limited to the amount of the relevant transaction.



11. Service Modifications

These Terms are governed by the laws of the State of Delaware, United States.

12. Account Termination

The Company may suspend or terminate accounts that violate these Terms, engage in abusive behavior, or attempt to misuse the platform.