



PRIVACY POLICY – ETERNA.STORE

Last Updated: March 2026

Eterna.Store respects user privacy and implements reasonable safeguards.

1. Data Controller

Eterna.Store is operated by Eterna DigitalCom LLC, a Delaware Limited Liability Company, with business operations based in New York, NY, United States.

Eterna DigitalCom LLC acts as the data controller for personal information collected through this website.

2. Information We Collect

We may collect the following categories of information:

- Name and contact details (such as email address)
- Billing and transaction information
- Account activity and purchase history
- Device, browser, and technical usage data
- Communications submitted to customer support

We do not store full credit card details. All payment information is processed securely by authorized third-party payment providers such as Stripe or other licensed payment processors.

3. How We Use Information

We use collected information to:

- Process and confirm transactions
- Deliver digital goods and internal access credits
- Provide customer support
- Detect and prevent fraud or unauthorized activity
- Improve platform functionality and performance
- Comply with legal obligations

Personal information is not sold to third parties.



4. Data Retention

We retain personal information only for as long as necessary to:

- Fulfill the purposes described in this policy
- Comply with legal and regulatory requirements
- Resolve disputes
- Enforce contractual agreements

Retention periods may vary depending on transaction and legal requirements.

5. International Data Transfers

Information may be processed and stored in the United States or in other jurisdictions where our service providers operate.

By using this website, you acknowledge and consent to the international transfer of your information in accordance with applicable laws.

6. Cookies & Analytics

Eterna.Store may use cookies and similar technologies to:

- Maintain session functionality
- Improve user experience
- Analyze website traffic
- Enhance platform performance

Users may manage cookie preferences through their browser settings.

7. User Rights

Where applicable by law, users may request:

- Access to their personal information
- Correction of inaccurate data
- Deletion of personal data
- Restriction of certain processing activities

Requests may be submitted to:

support@eternadigitalcom.com



We may require identity verification before processing requests.

8. Data Security

We implement reasonable administrative, technical, and organizational safeguards designed to protect personal information from unauthorized access, disclosure, alteration, or destruction.

However, no method of internet transmission or electronic storage is completely secure.

9. Children's Privacy

The services provided through Eterna.Store are not intended for individuals under the age of 18.

We do not knowingly collect personal information from minors. If we become aware that personal data from a minor has been collected, we will take reasonable steps to delete such information.

10. Updates to This Policy

We may update this Privacy Policy periodically. Updates will be reflected by the "Last Updated" date at the top of this page.

Continued use of the website after changes constitutes acceptance of the revised policy.